Annual Report 2014-2015

Bringing Technology To the Forefront

MISSION STATEMENT

MATC provides a range of mental health services to children and adolescents who experience psychiatric and/or emotional disorders.

MATC strives to be sensitive, responsive, and innovative in meeting the changing needs of children, adolescents, families and communities.

VISION STATEMENT

MATC assumes a leadership role in the delivery of a prompt accessible range of integrated mental health services.

MATC creates respectful partnerships with parents and communities to help children and adolescents achieve a maximum possible quality of life.

CHIEF EXECUTIVE OFFICER REPORT

MATC unveiled its new website in March 2015. The objective of the website is to provide information and support to youth and parents/caregivers with regards to mental health literacy, access to mental health services and providing mental health information. The website has been well received by the general public. The "contact us" element of the website is monitored regularly and queries are responded to as quickly as possible. The website provides information on MATC services that is for download and links to other reputable mental health websites. Plans for future development include virtual tours of MATC sites. Please take the opportunity to visit the website at <u>www.matc.ca</u>.

With support from Manitoba Health, MATC developed and will maintain a new provincial website for youth, families/caregivers, educators and helpers. The website is called Stresshacks and was made public on October 5, 2015 during Mental Illness Awareness Week. The website was introduced to the public by Minister Deanne Crothers.

The website is a navigational tool to assist in accessing mental health services and offering information on mental health. The focus is on youth from the age of 10-24 and was developed over the last 2 years with the assistance of a broad-based advisory group and Manitoba e-Health Services. A large number of focus groups were held across the province to gather feedback from youth, families/caregivers and educators. Feedback from these focus groups was then incorporated into the website.

Along with mental health information and links to a variety of websites, Stresshacks is able, through the use of a geolocator, to pinpoint where in the province someone has logged on from and give them the exact location of mental health resources in their geographic area. All feedback on the site is greatly appreciated. Stresshacks can be accessed at <u>www.stresshacks.ca</u>.

MATC continues to participate in research projects. The latest project is a collaboration between the University of Manitoba (Dr. Roberta Woodgate, Dr. Laurence Katz), a WRHA Primary Care Access site, a private practice pediatric group and MATC (CCATS Mental Health Clinician and a MATC Child and Adolescent Psychiatrist) that focuses on the concept of stepped care in a primary care setting. This research project will be ongoing for the next year or so.

MATC continues its partnership with the Manitoba Centre for Health Policy (MCHP) through the sharing of our database.

MATC is also participating in a pilot project with the WRHA Winnipeg West Access Centre, in that, a CCATS Mental Health Clinician will be providing consultation and direct service within Winnipeg West. The Rural and Northern Telehealth Service (RNTS) continues to expand its services to more Northern communities with the addition of St. Theresa Point. It is anticipated that three other Island Lakes communities will also become part of the service in the near future. The RNTS service underwent a review over the last 18 months and will be incorporating feedback from the review into its service delivery model.

The Neurodevelopmental Service is currently undergoing a review with respect to its scope of service, resources and future direction. The review is in the early stages and it is hoped that the results of the review will form the blueprint for future planning.

We are hoping to enhance our telehealth capacity through the addition of a telehealth unit at the 165/167 St. Mary's Road site. This would facilitate province wide consultation in the area of ADHD and Centralized Intake. With the addition of this telehealth unit, all MATC sites would then have telehealth capacity.

Marg Synyshyn Chief Executive Officer

MATC SERVICE AREA REPORTS

MATC provides a range of mental health services to children and adolescents who experience psychiatric and/or emotional disorders. A full continuum of programs and services, both community and hospital based, are available to children, adolescents and their families. Services range from brief interventions to intensive long-term treatment. Treatment is provided from a variety of perspectives and is delivered in partnership with parents and collateral agencies.

Services are for children and youth ages 3 to 18 located within several sites and include the following:

Child & Adolescent Mental Health Service Centralized Intake

- Youth Addictions Centralized Intake Service
- Attention Deficit Hyperactivity Disorder Service
- Brief Community Child & Adolescent Treatment Service
- Community Child & Adolescent Treatment Service
- Early Childhood Clinic
- Intensive Community Re-Integration Service
- Intensive Treatment Service Inpatient
- Neurodevelopmental Service
- Neurodevelopmental Service Autism
- Rural & Northern Telehealth Service
- Student Mental Health Resource Team
- Tourette Syndrome Service
- Youth Forensic Service
- Services to Other Organizations
- Services to Other Regions

Clients may cross service areas depending on their needs.

MATC's clinical database is an integrated system that facilitates and supports service delivery to its client base across both MATC services and Health Sciences Centre's child and adolescent mental health services. In addition to providing clinical decision making support it also serves as a management decision support mechanism.

Telehealth capabilities at 120 Tecumseh, 848 William and 228 Maryland sites furthers our work with clients across Manitoba's rural and northern communities.

CENTRALIZED INTAKE SERVICES

The Child & Adolescent Mental Health Centralized Intake Service provides a single point of entry to child and adolescent mental health services making it easier to navigate for families and professionals to access service.

During the last fiscal year, Centralized Intake received 3,484 referrals. Of those referrals:

43.85% were referred to MATC services 24.68% were referred to HSC services 19.40% were referred to External services 12.05% declined services

PLEASE NOTE THAT THIS IS A CORRECTION FROM THE ORIGINAL RELEASE. Youth Addictions Centralized Intake

Service is a Provincial service that offers information and support to parents regarding the Youth Drug Stabilization (Support for Parents) Act. It serves to provide information to youth, their families and allied professionals regarding addiction services for youth in Manitoba.

During the last fiscal year, the service received 399 referrals. Of these referrals:

172 clients had a confirmed mental illness 140 clients had suspected mental illnesses.

226 referrals were received from parents, 173 were received from Child & Family Services or other agencies.

ATTENTION DEFICIT HYPERACTIVITY SERVICE

The Attention Deficit Hyperactivity Disorder Service (ADHD) has a

provincial mandate to provide assessment, treatment and consultative services to children and youth who have Attention Deficit Hyperactivity Disorder and their families/guardians. The service is comprised of a multidisciplinary team that works collaboratively with families and other systems.

Telehealth consultation services are provided to those that are living outside of Winnipeg. The ADHD Service staff work in partnership with Community Child and Adolescent Mental Health regional offices in those areas.

During the last fiscal year there were:

346 Clients in Program 245 Admissions to Service 216 Discharges/Transfers

BRIEF CHILD & ADOLESCENT TREATMENT SERVICE

The Brief Child & Adolescent Treatment Service (BCATS) is a subservice of the Community Child & Adolescent Treatment Service. The service provides a brief treatment model to clients on the wait list depending on the client's acuity.

During the last fiscal year there were:

361 Clients in Program 289 Admissions to Service 282 Discharges/Transfers

COMMUNITY CHILD & ADOLESCENT TREATMENT SERVICE

The Community Child and Adolescent

Treatment Service (CCATS) provides a range of community based mental health treatment services to children and adolescents (ages 5 to 18 years), and their families. These services are provided in the Winnipeg area to those experiencing emotional, behavioural, or psychiatric difficulties. During the last fiscal year there were:

408 Clients in Program 210 Admissions to Service 208 Discharges/Transfers

EARLY CHILDHOOD CLINIC

The Early Childhood Clinic (ECC) is a service offered by MATC to help families with children five years of age and under, with their emotional and behavioural problems.

During the last fiscal year there were:

47 Clients in Program 26 Admissions to Service 30 Discharges/Transfers

INTENSIVE COMMUNITY RE-INTEGRATION SERVICE

The Intensive Community Re-

Integration Service (ICRS) offers comprehensive treatment and educational supports to children in early and middle adolescence that have complex mental health concerns that require support beyond that of traditional outpatient services. Family involvement is an integral part of the service through active participation with the care team and throughout the treatment process. Active involvement of the community school in areas of transportation and transition are key to the successful transition back to the community.

During the last fiscal year there were:

20 Clients in Program 13 Admissions to Service 5 Discharges/Transfers

INTENSIVE TREATMENT SERVICE – Inpatient

The Intensive Treatment Service is a hospital based service that provides intensive assessment and treatment services to adolescents with severe psychiatric and/or emotional disorders from Manitoba and the North.

During the last fiscal year there were:

46 Clients in Program 34 Admissions to Service 36 Discharges/Transfers

NEURODEVELOPMENTAL SERVICE

The Neurodevelopmental Service

(NDS) provides psychiatric support for children ages 5 - 18 years with complex neurodevelopmental issues. This service also provides assessment, education, consultation and support to families and community caregivers who are involved with school-aged children with Autism Spectrum Disorders.

During the last fiscal year there were:

702 Clients in Program 203 Admissions to Service 198 Discharges/Transfers

RURAL & NORTHERN TELEHEALTH SERVICE

The Rural and Northern Telehealth

Service (RNTS) provides mental health services via telehealth to targeted First Nations communities in Northern Manitoba and was developed in response to recommendations that were outlined in the Reclaiming Hope: Manitoba's Youth Suicide Prevention Strategy.

The service works with partnerships formed with First Nations communities, stakeholders as well as branches of government such as the departments of Health, Family Services and the First Nations Inuit Health Branch.

During the last fiscal year there were:

92 Clients in Program 44 Admissions to Service 46 Discharges/Transfers

STUDENT MENTAL HEALTH RESOURCE TEAM

The Student Mental Health Resource

Team (SMHRT) provides focused services assisting students that are facing challenges within the school system related to mental health needs. Services are provided through a collaborative partnership between parents and students, school team members and SMHRT. The team consists of mental health staff and education system staff.

During the last fiscal year there were:

151 Clients in Program 81 Admissions to Service 108 Discharges/Transfers

TOURETTE SYNDROME SERVICE

The Tourette Syndrome Service (TSS)

provides consultation, assessment and treatment to children and adolescents who are experiencing symptoms of Tourette Syndrome in conjunction with associated disorders.

During the last fiscal year there were:

373 Clients in Program76 Admissions to Service88 Discharges/Transfers

YOUTH FORENSIC SERVICES

Youth Forensic Services (YFS) provides mental health Court Ordered assessments and treatment to adolescents involved with the youth criminal justice system. Staff also provide mental health services at Agassiz Youth Centre (AYC) and Probation Services.

During the last fiscal year there were:

502 Clients in Program 337 Admissions to Service 260 Discharges/Transfers

ADDITIONAL SERVICES PROVIDED BY MATC

Additional services provided by MATC include consultation and/or assessment to:

- Gender Dysphoria Assessment & Action for Youth Service
- Ji-zhaabwiing
- Knowles Centre
- Marymound
- Pediatric Adolescent Satellite Clinic
- St. Amant Centre

During the last fiscal year there were:

330 Clients in Program152 Admissions to Service114 Discharges/Transfers

MATC also provides psychiatric consultation services to Regional Health Authorities across Manitoba working in partnership with community mental health within each of the different regions. MATC psychiatrists provide services onsite within each of the regions as well as via telehealth.

During the last fiscal year there were:

546 Clients in Program 207 Admissions to Service 209 Discharges/Transfers

MANITOBA ADOLESCENT TREATMENT CENTRE INC.

Statement of Financial Position

March 31, 2015

	 2015		2014
Assets			
Current Cash and short term investments Accounts receivable - Winnipeg Regional Health Authority Accounts receivable - other Accrued vacation entitlement - Winnipeg Regional Health	\$ 977,707 527,586 107,033	\$	1,108,684 184,498 79,417
Authority Goods and services tax recoverable Prepaid expenses	 776,351 29,756 22,681		776,351 24,810 11,607
	2,441,114		2,185,367
Pre-retirement leave receivable (Note 2)	1,187,950		1,340,950
Sick leave receivable	106,776		167,776
Capital assets (Note 5)	1,812,249		1,818,826
	\$ 5,548,089	\$	5,512,919
Liabilities Current			
Accounts payable Vacation pay payable Accrued wages Accrued sick leave payable <i>(Note 9)</i>	\$ 100,693 686,492 280,669 106,776	· \$	173,908 663,259 240,076 167,776
	1,174,630		1,245,019
Deferred contributions (Note 6)	287,176		25,609
Deferred contributions relating to capital assets (Note 7)	605,931		672,933
Pre-retirement leave payable (Note 8)	1,171,820		1,324,820
	3,239,557		3,268,381
Net assets	2,308,532		2,244,538
	\$ 5,548,089	\$	5,512,919

ON BEHALLE OF THE BOARD Director 0 Na Director ra Noco See notes to financial statements

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